



# The Greenville Housing Authority

FEBRUARY 2015

## RESIDENT SERVICES



FSS participant Bianca Washington had been relying on the assistance of family and friends to transport her to work each week. Upon her graduation from FSS, Bianca used her escrow funds to purchase a new vehicle, which she promptly brought to the Resident Services office to proudly show to the staff.



Residents of Brookhaven, Westview, and Heritage were able to receive free tax preparation assistance. The Resident Services Department partnered with the United Way VITA (Volunteer Income Tax Assistance) program. Sponsored by the Internal Revenue Service (IRS), Bank of America, and BB&T, VITA provides free income tax preparation assistance to individuals and families with a household income of \$53,000 a year or less. The VITA bus was parked on site at each of the locations.

Residents were notified in advance of the day and time that the bus would be available and were able to walk in without an appointment and have

their taxes filed for free by trained volunteer tax preparers.



THGA staff manned a booth at the Greenville Chamber of Commerce Net Night, promoting the Greenville Housing Authority, and networking with many potential new HCV landlords.