

<b>FAMILY SELF-SUFFICIENCY PROGRAM</b>	<b>This month</b>	<b>Year-to-Date</b>
New Contracts Signed	1	32
Contracts Terminated	0	7
Contracts Completed and Graduated	0	4
Total Families in FSS	69	80
<b>FSS ESCROWS</b>		
Number of participants carrying escrow balance	37	37
Amount escrowed	\$ 8,402.00	\$ 8,402.00
Escrow disbursed for graduation	\$ -	\$ 17,734.00
Amount forfeited	\$ -	\$ 3,728.00
Balance Remaining in Escrow	\$ 65,473.00	\$ 65,473.00
Average Escrow Per Participant	\$ 1,769.00	\$ 1,769.00
<b>SERVICES / REFERRALS</b>		
Referred to FSS	1	31
FSS appointments	9	205
Computer usage / assistance	11	219
Resume assistance	2	24
Assistance obtaining credit report	0	1
GED assistance	0	4
FSS clients to become employed	1	9
FSS clients to receive job promotions	0	4
FSS clients who found new affordable housing	1	3
Provided assistance with locating affordable housing	45	860
Residents assisted with job placement / Employment services	3	27
Eviction prevention & intervention (rent & utilities)	3	98
Assisted with locating community resources	3	33
Leasing assistance	1	36
Maintenance assistance	1	6
Referred to local job fair	12	54
Reported for community service	9	87
Provided transportation	6	73
Brown Mackie Health Care flyers distributed	0	132
Provided transportation to Brown Mackie Health Fair	0	3
Emergency food assistance	0	8
Expungement workshop	0	25
Women's Night of Empowerment dinner	0	42
Community service recertification letters mailed	11	94
Benefit Bank enrollee	0	6
MLK Dream Banquet	0	2
Summer camp enrollees	0	26
Counseling	2	17
Residents reimbursed for completing food desert survey	0	12
Landlord packages distributed	1	8
Checked on Senior Citizens during cold weather	0	14
School visit / appt. w/ Principal to advocate for students	0	2
Free tax preparation (United Way VITA)	0	9
Families contacted re: PHADA scholarships	0	333
Added to homeownership waiting list	1	26
PHADA scholarships submitted	0	1

## RESIDENT SERVICES PROGRAM MONTHLY REPORT

DECEMBER 2015

VASH participants contacted re: FSS & Resident Services	0	84
College scholarship application assistance	0	4
Children's Story Time @ Brookhaven	0	5
100 Black Men of the Upstate Mentoring Program monthly meeting	7	116
100 Black Men field trip	0	138
100 BMU - Student escorts during Women Making History night	0	5
Medicaid assistance	0	1
Assistance applying for Social Security Disability	0	2
Dental referral	0	1
Referred to Americorp for job opportunity	0	1
Referred to Neighborhood Focus	0	1
Referred to Senior Solution	0	4
Referred to Veterans Affairs	0	9
Referred to Safe Harbor	0	13
Referred to Surgeons For Sight	1	2
Referred to GEAR program	0	10
Referred to New Horizon	0	1
Referred to Legal Services	0	2
Referred to Community Works Carolina	0	28
Referred to GoodWill	0	5
Referred to Allen Temple for housing assistance	0	3
Referred to Miracle Hill	0	2
Referred to Palmetto School of Career Development	0	1
Referred to Community Long Term Care	0	2
Referred to SC Works / WIA	2	9
Referred to Urban League	0	6
Referred to Human Relations Commission	0	47
Referred to Access Health	0	4
Referred to SHARE	3	35
Referred to Mental Health	0	3
Referred to United Ministries	0	33
Referred to United Housing Connections	0	3
Referred to Greenville Regional Workforce	0	1
Referred to HTI	0	2
Enrolled in Financial Wellness class	0	4
Credit Smart enrollees/graduates	0	15
Families who completed Finances For The Family program	0	1
Home visits	4	35
Brookhaven residents assisted in moving to Garden Apts.	0	3
Assistance copying, faxing, etc.	4	53
Assistance w/ understanding mail/bills	1	6
Referred for Section 3 employment	0	1
"Mandatory Move" services provided	45	895
Referred to Soteria House	0	1
Referred to Long Branch Baptist Church	0	1
Referred to A Bridge to Home Ministries	0	1
Referred to Homes of Hope	0	1
Referred to Sullivan Learning Center	0	1

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DECEMBER 2015

Referred to job fair	12	21
Referred to RL Enterprise Staffing agency	0	2
Referred to United Way	0	2
Residents contacted re: Father's Day Initiative	0	67
Father's Day Initiative participants	0	1
Provided school supplies	0	73
Residents contacted re: Poster contest	0	67
Poster contest submissions	0	5
Resident complaints	0	2
Residents sponsored to attend culinary event "Taste of Upstate"	0	1
Mandatory move HCV briefing attendees at Brookhaven	0	56
Homeownership Dream Tour	0	19
Residents referred to leasing office	1	14
Referred to Home Health Care agency	0	1
Referred to Legacy Active Day	0	1
TGHA children sponsored for Phyllis Wheatley summer camp	0	20
Bed bug counseling / literature distributed	0	1
Referred to take Work Keys assessment	0	1
Referred to Alston Wilkes	0	3
Referred to Greenville County Redevelopment Authority	0	2
Homeownership Informational meeting attendees	0	16
Referred to Legal Aid	0	1
Referred to BSUMC "Circles" program	0	2
Financial Institutions contacted re: homeownership info mtg.	35	35
Residents in attendance @ Resident Relocation info mtg.	63	63
VAWA assistance	0	1
Misc.	9	206
Total walk-ins	105	1455
<b>Total # General Services rendered</b>	<b>208</b>	<b>4716</b>
<b>SENIOR SERVICES PROVIDED</b>		
Social Security/Medicare/Medicaid/Insurance/Legal Issues	9	172
Food/Food Stamps	36	371
Doctors, medication, medical equipment, checking BP	53	680
Rent/Utilities/Other Bills	17	176
Housekeeping issues	3	36
Banking	18	198
Telephones	3	28
Counseling	24	295
Furniture; clothing; household goods	4	58
Repairs; maintenance referrals	2	51
Recertifications	3	58
Community Longterm Care applications	0	10
Home, hospital, and nursing home visits	12	343
Reading and explaining mail	9	173
End of life issues	1	13
Rental issues; complaints	3	39
Birthday Bags	7	61

## RESIDENT SERVICES PROGRAM MONTHLY REPORT

DECEMBER 2015

Food boxes	0	178
Bingo	0	197
Easter baskets	0	46
Shopping	29	141
Ice Cream Social	0	95
Extreme Couponing class	0	8
/BBQ/Cookout attendees	0	45
Apartments cleaned by volunteers	0	14
Signed up for Christmas food boxes	0	67
Signed up for Christmas Wish List	0	72
Adopted for Christmas Wish List	0	52
Thanksgiving Dinner	80	80
Misc.	10	94
<b>Total # Eldercare services rendered</b>	<b>323</b>	<b>4145</b>
<b>Total overall services rendered to TGHA residents</b>	<b>1362</b>	<b>10,433</b>