

RESIDENT SERVICES PROGRAM MONTHLY REPORT

Dec-16

FAMILY SELF-SUFFICIENCY PROGRAM	This month	Year-to-Date
New Contracts Signed	2	32
Contracts Terminated	0	4
Contracts Completed and Graduated	0	8
Total Families in FSS	88	N/A
FSS ESCROWS		
Number of participants carrying escrow balance	51	N/A
Amount escrowed	\$ 8,446.00	N/A
Escrow disbursed for graduation	\$ -	\$ 33,970.00
Amount forfeited	\$ -	\$ 4,307.00
Balance Remaining in Escrow	\$ 129,095.00	N/A
Average Escrow Per Participant	\$ 2,511.00	N/A
SERVICES / REFERRALS		
FSS appointments	17	194
Referred to FSS	0	5
Computer usage / assistance	7	148
Resume assistance	1	18
GED Referral	0	2
FSS clients to become employed	0	33
FSS clients to receive job promotions	0	18
FSS who became zero hap	2	2
Provided assistance with locating affordable housing	0	60
Residents assisted with job placement / Employment services	1	22
Eviction prevention & intervention (rent & utilities)	0	6
Assisted with locating community resources	0	4
Referred to local job fair	0	30
Reported for community service	0	22
Provided transportation	6	69
Housing referrals for new voucher holder	0	13
General Counseling	2	25
Added to homeownership waiting list	0	3
Homeownership class attendees	0	5
Homeownership counseling	0	4
Foreclosure prevention	0	1
Homeownership - closed on purchase of home	0	1
100 Black Men of the Upstate Mentoring Program monthly meeting	7	95
Referred to Urban League	0	1
Referred to SHARE	0	7
Referred to Surgeons For Sight	2	2
Referred for expungement	3	3
Home visits	30	109
Assistance copying, faxing, etc.	4	77
Assistance w/ paperwork	4	30
Assistance with banking	1	1
Referred for Section 3 employment	0	3
Residents contacted re: CCHRO Poster contest	0	109
"What Home Means To Me" poster contest submissions	0	3

"Repack the Backpack" fliers distributed	0	74
"Winter Warm Up" attendees & supplies recipients	0	25
Residents referred to leasing office	5	45
Assisted w/ completing tax returns	0	5
#Families contacted re: college scholarships	0	369
College scholarship and/or financial aid application assistance	4	20
Received college scholarship	0	1
Spelling Bee enrollees	0	4
#Residents attended Relocation meeting	0	120
Relocation assistance one-on-one meetings	0	319
Services provided pertaining to mandatory move	86	357
SNAP benefits enrollee	1	6
Housekeeping class attendees	0	52
Residents contacted re: housekeeping	4	63
Easter baskets distributed	0	50
Families contacted re: GPD summer children's program	0	69
Children's summer camp referral	0	1
Assistance w/ understanding 90-day notice	0	20
Signed GIN	0	39
Attempted contacts to sign GIN	0	9
Westview residents relocated	0	77
Received moving boxes	0	101
Received school supplies	0	16
Tenants relocated	0	16
# of Resident Advisory Board meetings	0	1
# of attendees at RAB meetings	0	3
Case conference re: lease violations	0	3
Received VAWA assistance	0	1
New voters registered	0	2
Registered for art class @ CCA	0	2
Residents contacted re: press conference	0	39
Provided assistance w/ applying for housing @ The Manor	0	25
Provided assistance w/ applying fo housing @ Garden	0	13
Misc.	5	43
Total walk-ins	70	1577
Total # General Services rendered	192	3112
SENIOR SERVICES PROVIDED		
Social Security/Medicare/Medicaid/Insurance/Legal Issues	13	46
Food/Food Stamps	12	92
Doctors, medication, medical equipment, checking BP	14	216
Rent/Utilities/Other Bills	14	134
Housekeeping issues	1	14
Banking	11	118
Telephones	1	21
Counseling	15	208
Furniture; clothing; household goods	7	72

Repairs; maintenance referrals	2	29
Recertifications	7	30
Home, hospital, and nursing home visits	17	128
Reading and explaining mail	12	157
Rental issues; complaints	3	40
Birthday Bags	4	67
Easter baskets	0	80
Shopping	7	97
Provided moving assistance	0	6
End-of-life issues	1	8
Bingo	0	102
Field trip to mountains	0	3
Field trip to Beechwood Farms	0	5
Transported to vote on election day	0	8
Workshop - "Changes in Medicare & Equipment"	0	18
Received turkeys and bags of groceries	0	17
Attended Thanksgiving dinner	0	47
Attended sock ministry event	9	9
Attended paper product party	30	30
Signed up to be on Christmas wish list	0	62
Received Christmas goodie gifts	8	8
# residents adopted by volunteers for Christmas	0	58
Attended Christmas drop-in meeting	87	87
Community Long Term Care applications	1	3
Attended GHS Senior Care presentation	0	13
Misc.	4	45
Total # Eldercare services rendered	280	2078
Total overall services rendered to TGHA residents	472	5193